



WDH tenant online account prize draw terms and conditions

- To enter you must be a WDH tenant with a valid tenancy reference number.
- You will need to log in and use your online account before 11.59 pm on the final day of the month to be entered into the prize draw.
- If you haven't got an online account, you will need to set one up and have actively used your account before 11.59 pm on the final day of the month to be entered into the prize draw.
- The competition closes at 11.59 pm on the final day of each month and is limited to one entry for each person each month.
- The winner will receive £100 worth of Love2Shop vouchers, either in the form of 10 x £10 paper vouchers or one x £100 plastic gift card.
- There is no cash alternative to the prize. Total value of the prize is £100.
- Tenants using their online account before 11.59 pm on the final day of the month will be entered.
- Three finalists will be chosen at random by WDH. All three will be vetted by WDH to ensure there are no outstanding issues on their tenancy (this includes rent arrears over £100 or any ASB complaints in the last 12 months). If more than one tenant passes the checks, they will go into another random number generator which will determine the overall final winner.
- The overall winner will be informed by email or phone within seven days of the closing date of the prize draw.
- The winner must respond within five days to confirm their address and claim their prize.
- Winners will be asked to have their photo taken for this to be used in publicity in our monthly online newsletter to promote their win and the competition.
- When we contact the winner to confirm they have won, they can decide whether to participate in any publicity in our e-newsletter WDH Online or not.
- If the winner is happy to take part in any publicity, their name, general location and photo will be used in the next edition of our e-newsletter WDH Online and promoted on WDH's social media channels. We will use the winning submission and name and photo of the winner for publicity on the next issue of WDH Online and social media.
- Winners can decide to remain anonymous. WDH will anonymise your name and location and use a generic photograph in our e-newsletter WDH Online.
- The winner will receive their prize within two weeks of the competition closing.
- The prize will be hand delivered by WDH to their home address. If this is not convenient, the prize will be posted out by recorded next day delivery to the winner's home address.
- This promotion is being run by WDH, Merefield House, Whistler Drive, Castleford WF10 5HX.
- You can read our Privacy Notice on our website here, wdh.co.uk/privacynotice, so that you understand how we will handle your personal data.