

Tombridge Crescent Newsletter



December 2020

Welcome to the second edition of the Tombridge Crescent Newsletter, we would like to wish all our tenants a Merry Christmas and a Happy New Year. Look out for more updates on the project in the new year!

Cash Wise



Cash Wise is working in partnership with Wakefield Council as part of the More Money in My Pocket initiative and Public Health to offer support to families with young children under the Healthier Wealthier Wakefield Families programme.

Cash Wise can provide support to any Wakefield resident living in a WDH property, a privately rented property, other social housing properties, homeowners, lodgers and anyone homeless or living in temporary accommodation. The team can help you to resolve a wide range of money related issues including:

- welfare benefit applications and appeals;
- support accessing grants;
- budgeting advice;
- support to set up priority payments;
- switching utility providers; and
- reducing energy bills and debts.

We can also refer you to any other services to meet your needs.

To find out more contact 01977 724651 www.getcashwise.co.uk.

Get Cash Wise! Don't struggle alone with your money worries, a member of the team will be happy to help.

Tombridge Crescent Community Group

We would like to hear from you, to discuss the wider needs of the community and the benefits that a community group can bring to Tombridge Crescent. If you are interested in being part of a new group and would like to get involved, develop your skills

and work with us to support the ongoing improvements, simply contact your local Tenant Involvement Officer,

Jane Gwilliam. You can contact Jane by email at jgwilliam@wdh.co.uk or by phone on 07768 045402. You will then

be entered into our Christmas draw for a chance to win £100 of shopping vouchers. Entries must be received by Friday 18 December at 12 noon.

Good luck!

Win
£100
of Shopping Vouchers



Worried about paying your rent?

If you are struggling with your rent, have fallen into rent arrears or are having difficulty with your finances, our friendly, award-winning Debt Team is here to help.

Our Debt Team can:

- Offer help and advice about your rent and any arrears;
- Provide personalised basic budgeting advice to help you sustain your tenancy;
- Help you with welfare benefit issues so that you can access the support you are entitled to;
- Assist you to access grants to reduce the burden of debt;
- Work with you to reach an affordable repayment agreement for any outstanding arrears; and
- Assist you to engage with our wider advice and support services, such as Cash Wise and our Wellbeing Support Services.

There are a number of ways that you can pay your rent, including:

Direct Debit You can contact any WDH service access point for a Direct Debit Mandate, or download one from WDH's website at www.wdh.co.uk and return it to us. For more information about Direct Debit contact OneCALL on 0345 8 507 507. Remember, you will need to have a bank or building society account that accepts Direct Debits.

Automated Phone Payment Service You can pay your rent using our Automated Telephone Payment Service, 24 hours a day, every day. Simply ring us on 0344 9 020 900. Have your rent reference number and your debit card or credit card details ready.

Phone you can contact our OneCALL service on 0345 8 507 507, 24 hours a day, every day and make your payment using a debit or credit card. Alternatively, you can contact the Debt Team directly on 01977 724464.

Post Office Use your WDH rent swipe card or barcoded letter to make payments by cash or debit card at any Post Office in the UK.

PayPoint Outlets Use your WDH rent swipe card to make payments by cash or debit card at any PayPoint outlet in the UK, for your convenience many are open 24 hours a day.

Online Log on to our website at www.wdh.co.uk and follow the simple payments instructions.

So that we can help, it is important that you inform us of any change in your circumstances which may affect your ability to pay your rent as soon as possible. You can contact the Debt Team directly on 01977 724464, or via email at CDT@wdh.co.uk



Looking for an affordable loan this Christmas?

We are here to help with loans from just £250

Apply now at www.leedscreditunion.co.uk/xmas20

Leeds Credit Union



Do you want to attend a course but struggling with childcare?

The wdh Foundation
CREATING OPPORTUNITIES

WDH has a non-repayable grant scheme that gives you the chance to apply for up to £1,500.

This can be used to help cover childcare costs while you study. WDH residents who benefitted from funding in the past said the grant improved their job opportunities and wellbeing.

To find out more visit www.wdh.co.uk/WDHFoundation

Visit <https://www.wdh.co.uk/News/> and click on Tombridge and Kinsley in the tag cloud for updates on what's happening in your area!

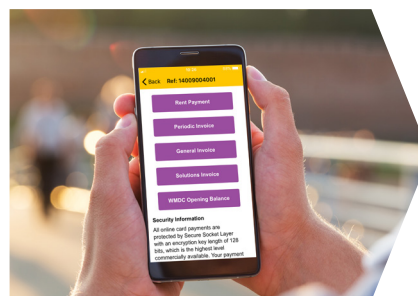


@wdhupdate



/wdhupdate
/WDH SouthEast

If you need to get in touch outside normal office hours please contact OneCALL on 0345 8 507 507.



Everything you need to know about your tenancy in one place.

Get the App

