



Community Responsibilities

We believe everyone has the right to live peacefully in their home without suffering nuisance or disturbance from others.

As a Wakefield and District Housing (WDH) tenant, it is your responsibility to make sure that everyone living at or visiting your home respects other people's rights.

We will **not** tolerate anti-social behaviour and will work in partnership with the Council and West Yorkshire Police if necessary.

Please make sure that you or anyone visiting your home or living with you does **not**:

- Use violent, abusive or threatening behaviour or language to any employee, representative or agent of WDH.

All of the above types of behaviour constitute harassment and victimisation, and anyone doing so is in serious breach of the terms of their Tenancy Agreement.

We have the right to apply for and obtain injunctions to prevent actual or threatened serious breaches of this Agreement. We may also seek any legal remedies to enforce the conditions contained in your Tenancy Agreement that may be appropriate.

These points form part of the WDH Customer Charter. If you require a copy of the Customer Charter your Scheme Manager can provide you with one or alternatively you can obtain a copy from the Vulnerable Services Team at Merefield House, Whistler Drive, Castleford, WF10 5HX (telephone 01977 724449).