

Your guide to improvement works

The work to your home will normally be completed in six working weeks.
We do not work weekends.



Major Works

The first week tends to be a busy week of major works which are dusty and noisy – operatives will need access for most of the day. This includes the removal of your existing kitchen and bathroom fittings, re-wiring of your electrical system and re-plastering of your kitchen and bathroom.

By the end of the second week your new kitchen and bathroom will be starting to take shape. This may include the fitting of your new central heating system if required, the fitting of your new kitchen units and worktops. Once fitted your kitchen and bathroom will be tiled.



Intermediate works

Now the work programme is not as intense, we may only require access for a few hours each day, there will be days where no work takes place in your home. The electricians will return to your home to second fix your sockets to the walls, fit new light fittings and your extractor fan. The decorator will fully paint your kitchen and bathroom walls and your skirting boards.

We may only require access for a few hours each day, there will be days where no works take place in your home. Your new floor vinyl will be fitted in both your kitchen and bathroom. The joiners will return to fit plinths, bath panels and complete any boxings around pipe work.



Snagging and finishing works

The last week tends to be busy, as work to your home is almost complete. You can expect to see many of the operatives who have been in your home from the start of the works coming and checking that works are complete.

The finishers will seal round units and tiles and complete all those finishing touches. The site supervisor will also visit this week and ensure that all works are complete and ready for inspection by the quality inspector.

We will inform you when we require access to your home – we will not need access every day throughout the six week programme. Your liaison officer will contact you to let you know when we require access. All operatives carry identification, please ask to see it.

Please contact your liaison officer if you are expecting operatives to carry out works and they don't arrive.